



602 Carpenter Lane  
Philadelphia, PA 19119  
entrance from Greene St.  
(215) 844-2774  
phillyacupuncture.com

## Welcome to Philadelphia Community Acupuncture!

### Some things you should know about receiving acupuncture here, with extra care around COVID-19:

We will not be able to treat you at the clinic if you have any symptoms of **fever, cough, shortness of breath, sneezing, runny nose, vomiting, diarrhea, or new onset of: fatigue, sore throat, loss of smell or taste, nasal congestion, or muscle aches**. We also strongly encourage anyone who is immunocompromised to continue to stay in the safest place – home.

**We will require you to bring and wear your own mask and wear it the entire time you are in the clinic.** Fabric masks are not permitted and your mask must cover both your mouth and nose. If your mask slips down during your treatment, we will ask you to adjust it.

**We ask you to use hand sanitizer or wash hands before and after your treatment.** We will be changing the sheets after every patient and disinfecting surfaces and all points of contact. PCA staff *are* vaccinated against Covid-19.

**We will be practicing physical distancing at the clinic** (except for the masked practitioner, who obviously has to get close enough to give you acupuncture!), so please be sure to stay at least 6 feet away from any other patients you encounter at the clinic. We are carefully coordinating patient flow, but please be mindful of other patients as you come and go from the clinic.

**We operate on a sliding scale of \$20-40 for returning patients (\$30-50 for new patients).** We have no income guidelines; we want you to pay the amount that makes sense for you and your finances.

### Responsibility

Acupuncture is a process. Your acupuncturist will recommend a course of treatment, but it is up to you to follow through with that, and to check in about how things are going. If you have questions about how long it will take to see results, please ask us, or if you think you need to adjust your treatment plan, please let us know.

**If you need to cancel or reschedule an appointment, please give us at least 24 hours notice.** That way, we can give your appointment time to someone else.

**If you do have to cancel or reschedule with less than 24 hours notice, we will charge you \$20 for your missed appointment or deduct one treatment from a pre-paid package.** Thank you for respecting our policy and helping us ensure clinic stability.

**We will never charge you for a missed appointment due to illness or family member illness!**

### Community-Mindedness

We will not be accepting any walk-ins at this time, so be sure to book your appointment ahead of time online in the future! In order to respect and continue physical distancing recommendations, we will only be treating 6 people in our clinic at a time. Please be on time for your appointment (not early or late); if you arrive late, we may not be able to see you. Many of our patients are sensitive to chemicals so we will not be able to treat you if you are wearing a strong fragrance or perfume. The clinic might be a little louder than it used to be – you are welcome to bring headphones or earplugs. And of course, **please turn off your cell phone!**

Thank you for being here.